

# WARRANTY

Key Dental Aesthetics warrants that all dental devices (a "device") are made according to your specifications and approval in the belief that the device will be useful and makes no other warranties including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.

This Limited Warranty and Limitation of Liability ("Agreement") will be extended with the presentation of a verified proof-of-purchase, which includes an original invoice number/date, patient's name, and original model.

This Limited Warranty extends only to the original purchaser of a device (dentist who signed the RX form for the case) and does not extend to patients or other individuals and/or entities to whom the device(s) is/are sold, implanted, inserted, or delivered.

Subject to the return of a device that is placed, adjusted, and cemented within 60 days of receipt by a licensed dentist and then fails, the lab will repair or remake the device without charge for the cost of materials and workmanship or credit the original price paid, at the lab's discretion, as follows:

## LIFETIME WARRANTY

- (Requiring bi-annual hygiene appointments and/or routine maintenance)
- ZirLife™
  - ZirLife™ Aesthetic
  - Titanium abutments, excluding abutments with angulation greater than 20 degrees

## TWO YEAR WARRANTY

- Porcelain to metal
- Full porcelain
- Full metal
- BruxZir®
- Composite resin, excluding mutually opposing implant-supported full arch bridges
- Milled implant bars

## ONE YEAR WARRANTY

- Zirconia abutments
- Dentures, excluding immediate dentures
- Partials, excluding immediate partials

## SIX MONTH WARRANTY

- Hard/soft night guard
- Acrylic bite splint
- Essix retainer
- Bleaching trays
- Sports guard
- Composite temporaries

## THIRTY DAY WARRANTY

- Immediate dentures & partials
- Flippers
- Hawley retainers
- Surgical and radiographic guides
- All other dental devices

## IMPLANT WARRANTY

Screw-retained Hybrid Bar and Zirconia prostheses will be remade at no charge due to poor fit when the lab's suggested impression verification protocols are followed. In the event the device does not fit and protocols were not followed, a remake charge up to full price may be applied. You agree to pay all other costs of adjustment, repair, and replacement of a device.

## WARRANTIES ASSUME THE FAILURE IS DUE TO DEFECTS IN MATERIALS OR WORKMANSHIP AND ARE IN EFFECT FROM THE DATE OF INVOICE.

The parties to this Agreement mutually agree to waive any and all class actions in favor of mandatory individual arbitration of all claims arising out of, or related to, this Agreement.

Any controversy or claim arising out of, or relating to, this Agreement, or the breach thereof, shall be settled by arbitration administered by the American Arbitration Association. The place of arbitration shall be Savannah, Georgia. Georgia state law shall apply.

**KEY DENTAL**  
  
**AESTHETICS**

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